

Minutes of the Future Forum

12.02.19

Present –

Fran Zac (sister)

Catherine Thompson (Social Worker)

Kath Hinchcliff (Trustee)

Sadaf Adnan (Service Development and Partnership Manager)

KD

BG

JD

SB

Catherine Thompson, confirmed the minutes of the last meeting.

All agreed

Agenda

1) Development of the Kirklees end of life charter – Sadaf Adnan – Service and Partnership Development Manager

The aim of this piece of work is to ensure that care is coordinated. KD felt that care wasn't coordinated and that she was referred to the Community Palliative Care Team too late. KD experienced professionals not talking to her honestly about her husband's illness and described being just left with a bag of medicines.

KD was pleased with the care that they received when her husband arrived at the hospice but found the pathway to get hospice care difficult to navigate.

The attendees described feeling passive due to being afraid about what the hospice meant. The group discussed a lack of resources in the community and felt that external services needed to be a more proactive in enabling people to know about the hospice.

The group queried how the hospice plans to measure the effectiveness of the charter and the benefit of audit and training.

Sadaf is proactively speaking to GP's and encouraging their attendance at the hospice to actually see what support can be provided.

The group felt that as the title includes 'end of life' that this may be off putting.

Discussed the referral process for the hospice and the support available via Support and Therapy.

Suggested the benefits of no longer using the term 'hospice' and 'end of life'.

2) New Carers Support Needs Assessment Tool (CSNAT) – Catherine Thompson

The group looked at the new CSNAT tool that is currently being piloted on the IPU. The group felt that the carer's assessment should be introduced earlier via the Community Team. Discussed Hospice plan to implement this in the near future.

Concerns around it being yet "another form" to be filled in.

Generally positive feedback about the CSNAT tool and its implementation on the Inpatient Unit.

3) Posters presented at the Hospice UK Conference – Catherine Thompson / Sadaf Adnan

Sadaf presented the Hospice UK posters that have been authored by the Multi Disciplinary Team. These include –

A joint commissioning approach to End of Life Care in Kirklees- Sadaf Adnan and Michael Crowther

Improving End of Life Care for people and families living with dementia in Kirklees West Yorkshire-
Jacqueline Crowther

Enabling quality of life by a rehabilitative approach of adding life to days- Lisa Wright

Homelessness and end of life care: improving partnership working - Catherine Thompson, Janet Hawksworth, Jayne Bargh and Sadaf Adnan

Reducing the risk of falls whilst promoting independence, dignity and enablement- Elspeth McGloughlin

It was suggested that the posters should be displayed in the Education department.

Date of next meeting May 14th 6.30 – 8pm in the Meeting Space.